

### Detailed Consultation responses

Only 16 respondents -

#### Is the purpose of the PNA explained sufficiently within the draft PNA document (section 1)?

93 - yes - no response 7%

One detailed response suggested that further clarity that dispensing doctors were also part of this survey was needed - the scope of the document is clarified by an amendment on page 3

#### Does the document clearly set out the scope of the PNA (section 4)? -

75% agreed - the comments were focussed on clarifying the range of services addressed in this document and the purpose - both of these issues have been addressed by minor amendments on page 3

#### Does the document clearly set out the local context and the implications for the PNA (section 5)?

74% agreed that the document did this - the comments suggested that the document should strengthen the potential for pharmacy to improve services and also identify the impact of future housing. Whilst housing growth is not a major issue in West Berkshire the document now included a revised section on population growth and an assessment of pharmacy provision against the national England average

#### Does the information provide a reasonable description of the services which are provided by pharmacies and dispensing appliance contractors in your local authority (section 8)?

Only 33% of respondents thought that the document gave an accurate reflection on the level of services - the major concern was that the document did not include a description of opening hours by pharmacy - this has now been included. There was concern that the range of services provided by dispensing doctors was under described - again this has been strengthened. One area of concern was raised regarding the provision of care home support by medicine management in the CCG rather than community pharmacy - this was not addressed in the final document as the document does not set out to evaluate different forms of services but does set out to describe potential impact of community pharmacy. It is the role of the commissioner to decide the most appropriate response to a community need.

#### Are you aware of any pharmaceutical services currently provided which have not been included within the PNA?

50% of respondents identified that the New medicines review (NMS) service had not been included in the advanced service section - this has now been included.

#### Do you think the pharmaceutical needs of the population have been accurately reflected throughout the PNA

In this section 10 respondents felt that the needs were not addressed as there was not an accurate reflection of population growth and that access times needed further description - this has now been included in the final document.

Do you agree with the recommendations?

Essential and advanced services - 40% agree - main issue is lack of information on opening hours does not allow any gap in service provision to be identified - final document includes this information.

Local service recommendations - 60% agree - main issue raised in lack of commitment to commissioning the services identified.